Topic: USAG Fort Irwin and the NTC Command and Community Information Management Standard Operating Procedure

OPR: Information Manager

380-7724

Reference: None

Procedure:

 All requests for routine information dissemination are submitted to the Fort Irwin Community Information Manager @ <u>IRWIN-INFO-MGR@conus.army.mil</u>. The information manager will analyze the request, determine what conduits are to be utilized, and task the appropriate organization and, or conduit to disseminate the information.

- Routine Information: For dissemination of routine information this procedure is mandatory for all USAG directorates and available to other commands, units and organizations in the NTC community. This system is not applicable to AAFES advertising, private organizations nor is it a replacement for MWR marketing operations. Examples of routine information include, but are not limited to, road closures, scheduled and unscheduled changes in facility operations hours, facility closure and openings for repair, changes in operating procedures and announcement of community or installation events and campaigns.
- Emergency Information. Under emergency conditions, defined as the activation of the Garrison Incident Operations Center (IOC), each manager of information conduits will fall under the operational control of the Community Information Manager and be available to disseminate information until the IOC stands down. Additionally, all Facility Managers with the capability to broadcast, 88.FM KNTC in their facility, will do so until the IOC stands down.
- The following conduits are available to disseminate routine or emergency information.

Front gate security personnel

Visitors Information Center

High Desert Warrior newspaper

Mobile Electronic Signs

AAFES Electronic Signs

MWR Electronic Signs

Commissary Electronic Sign

DFAC Electronic Signs

Postmaster e-mail

DES patrols

Garrison Guardian Tribune newsletter

Twitter

KNTC Public Service Announcements

Fort Irwin Website

Reverse 911 System (Telephonic)

Community Mayors network

Pinnacle e-mail network

IAP e-mail network

BOSS network

FRSA network

In-Focus e-mail

Silver Valley School District e-mail network

Facebook

Electronic Marquees